

Newsletter for Dovercourt and Manor Top Practices

Dear Patients

Thank you for being so patient with us in the last year, as we have gone through a series of changes which have been challenging for both Practices.

Dovercourt and Manor Top Practices will be merging into a single Practice from 1st April 2016, although we will provide services at both sites. Patients will be able to continue to attend the Practice they are currently registered at in the first instance, but in time will be able to take advantage of services across both Practices.

The merger will allow for long term GP provision, and increased access to both male and female GPs. There will be a better choice of when and where to see a GP, Nurse or Health Care Assistant, and you will have access to a wider range of services.

Dr Read will hold the contract for the new merged Practice, and Dr Sharma will continue to work at Manor Top as a Salaried GP. We have also got new staff working in both Practices since the end of last year and hope to continue to share more staff across both sites.

From January, Dr Bert Van Den Ende will work at both Dovercourt and Manor Top, as does Dr Aaron Johnston, and a new female GP will start at Manor Top in February.

There is a new Nurse at Manor Top, Amanda Newell, working alongside Nurse Sheila Hammerton who has reduced her hours, and Michelle Gledhill, Health Care Assistant, who also works at Dovercourt.

At Dovercourt we also have new staff. Dr Heather Charlton joined us in December, and Dr Margaret Ainger and Dr Bert Van Den Ende in January. We also have two new Reception staff, Katie Watson and Eloise Fairhurst. Jess Gledhill has left to await the birth of her baby and we wish her well.

We welcome the new staff and hope that they will enable us to provide a better and more responsive service for all our patients. We intend to merge systems and services so that in time all patients whether they attend Dovercourt or Manor Top will receive the same level of care.

We are updating our website so that it holds more information, and will allow patients to email in with their views and comments so we can keep improving our service as we are totally committed to providing the best possible care for our patients. We already have a Patient Rep Group at each site, and welcome new members, as well as those who prefer to contact us by other means such as social media and email.

We will keep you informed as changes take place and hope to work closely with our patients to give you the service you need and want.

We wish all of you and your families a happy and healthy 2016!